

GIBS

Process consulting



Shows facial expressions			
Uses humor			
Uses idiosyncratic delivery			
Clarity			
Uses concrete examples of concepts			
Gives multiple examples			
Points out practical applications			
Stresses important points			
Repeats difficult ideas			
Interaction			
Addresses students by name			
Encourages questions and comments			
Talks with students after class			
Praises students for good ideas			



Process consulting- forms recognition

Weaver Capital consulted to the Gordon Institute of Business Science (GIBS) on the student process for evaluating lecturers.

The process included evaluation forms filled by students and then input to the evaluation and lecturer management system by hand.

Weaver Capital deployed an automated forms recognition tool that cut the time to process by 80 % and reduced staff time consumed in this process dramatically

The result

The solution provides for near immediate feedback on lecturer performance, allowing action immediately, which simplify the lecturer management process.

In addition the cost involved in the manual process was eliminated - while releasing staff time for other tasks, thus improving efficiency and productivity.

